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Llandwrog Community Council:
Community Consultation Questionnaire Report

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1.0 Introduction

Cwmni CELyn was recently commissioned by Llandwrog Community Council to lead on the work of developing a community consultation questionnaire, arranging distribution of the questionnaire, analysing the results and producing a report. The questionnaires were posted to all households within the Llandwrog Community Council post code area during March 2019 with the option of completing an online version or returning a paper version by pre-paid envelope.

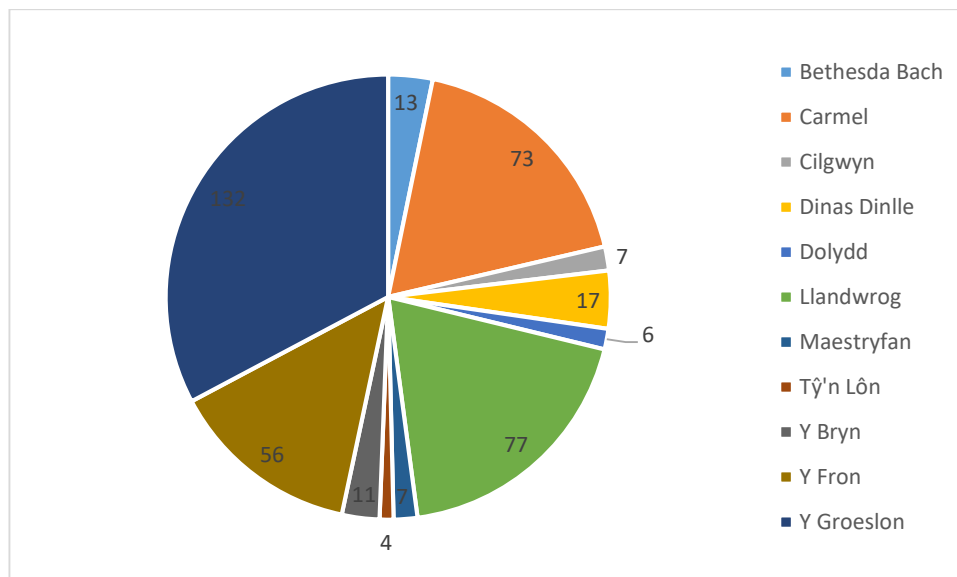
Overall, a good response was received, 403 responses in total (331 were paper responses and 72 online responses). There were almost 300 comments provided by respondents, which have been grouped by village. It is also notable that some villages will have different concerns and priorities to others e.g speeding vs litter vs parking vs dog mess.

2.0 Results

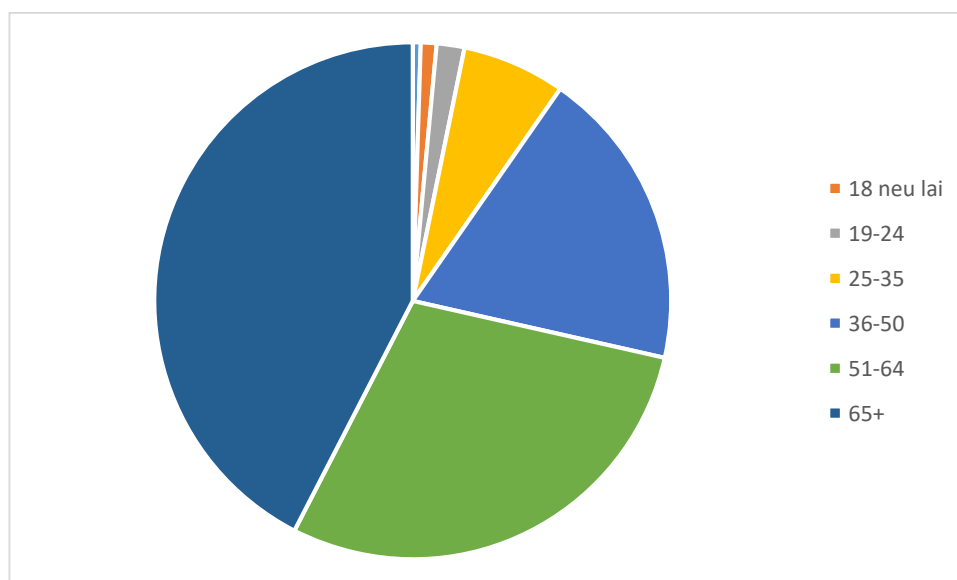
Map of Villages and volume of responses (Larger the circle the more responses):



Q1. In which area do you live?

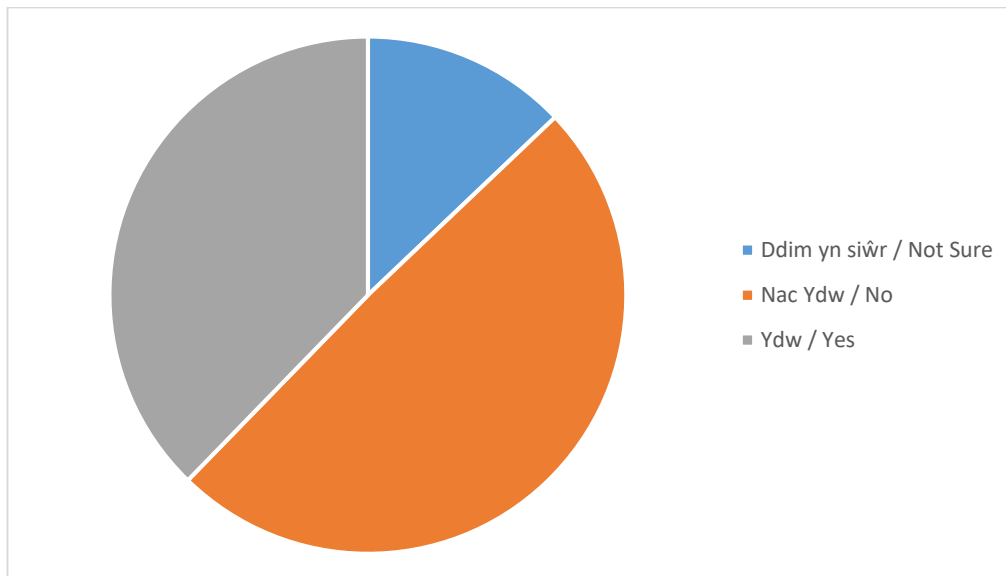


Q2. What is your age?



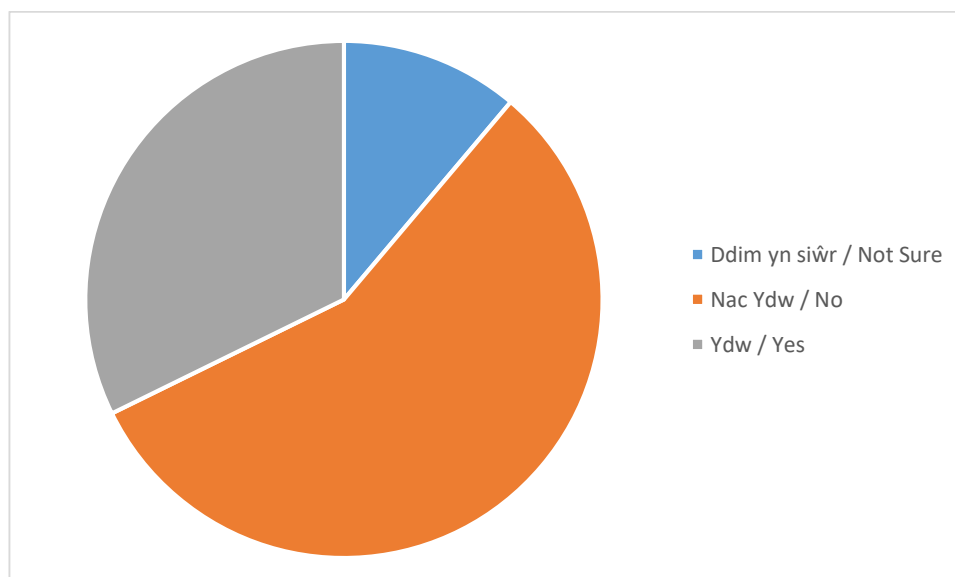
A low proportion of the responses were completed by residents of 35 yrs of age and younger (9% in total). The Council may wish to consider how this age group can be engaged in future campaigns. The older the age group the more responses were received.

Q3. Do you know who your Community Councillor is?



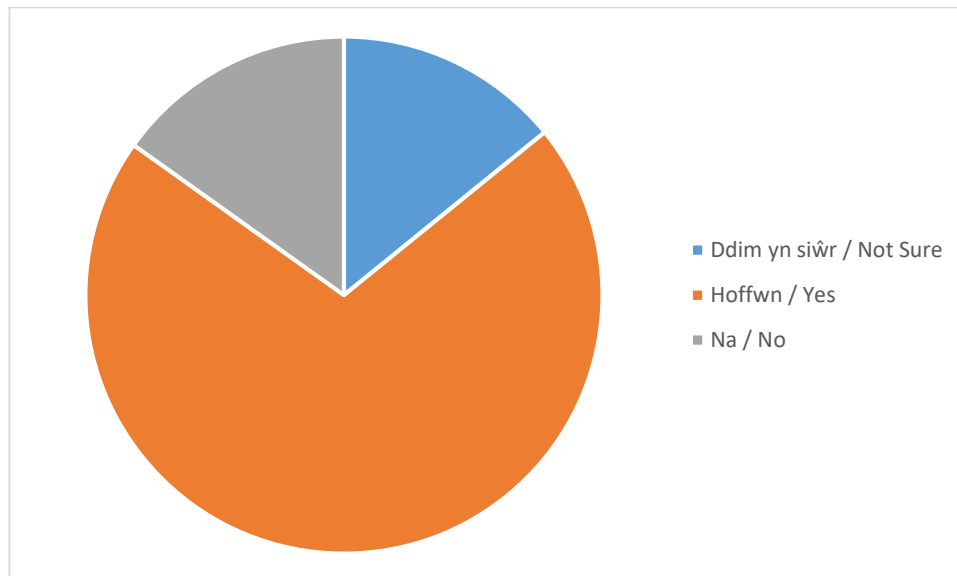
Almost half (49%) of respondents did not know who their Community Councillor was (a slightly better response was received from Groeslon residents with 47% noting 'yes').

Q4. Do you know how to contact your Community Councillor?



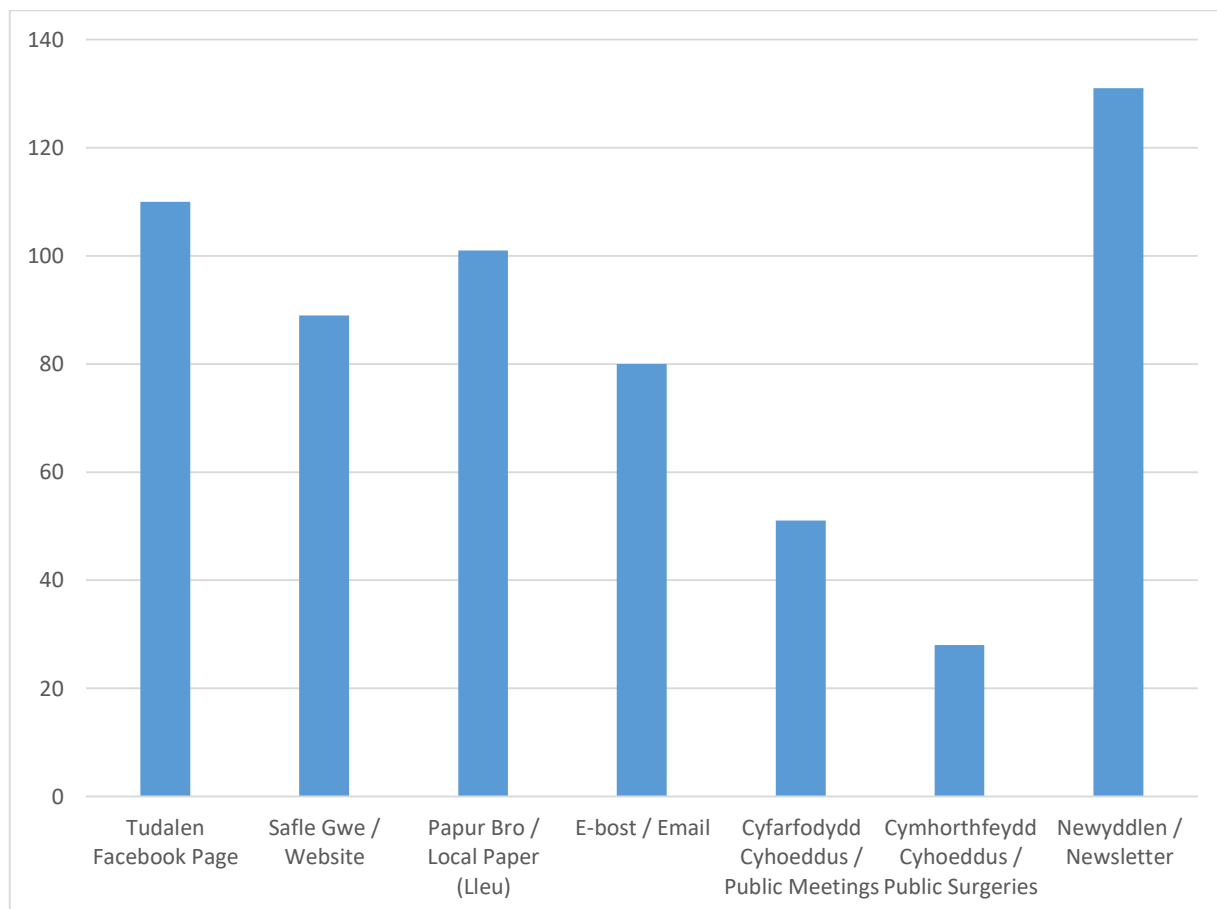
57% of respondents noted that they did not know how to contact their Community Councillor. A few commented that they could probably find out via a quick internet search if they needed to find out, however the overall response confirms that more could be done to inform residents of who are their Councillors and how to contact them.

Q5. Would you like to know and learn more about the work of Llandwrog Community Council?



This is an extremely encouraging response, 71% of respondents noted that they wished to learn more about the work of the Community Council.

Q6 If your answer was 'Yes' in question 5, how would you like to receive this?

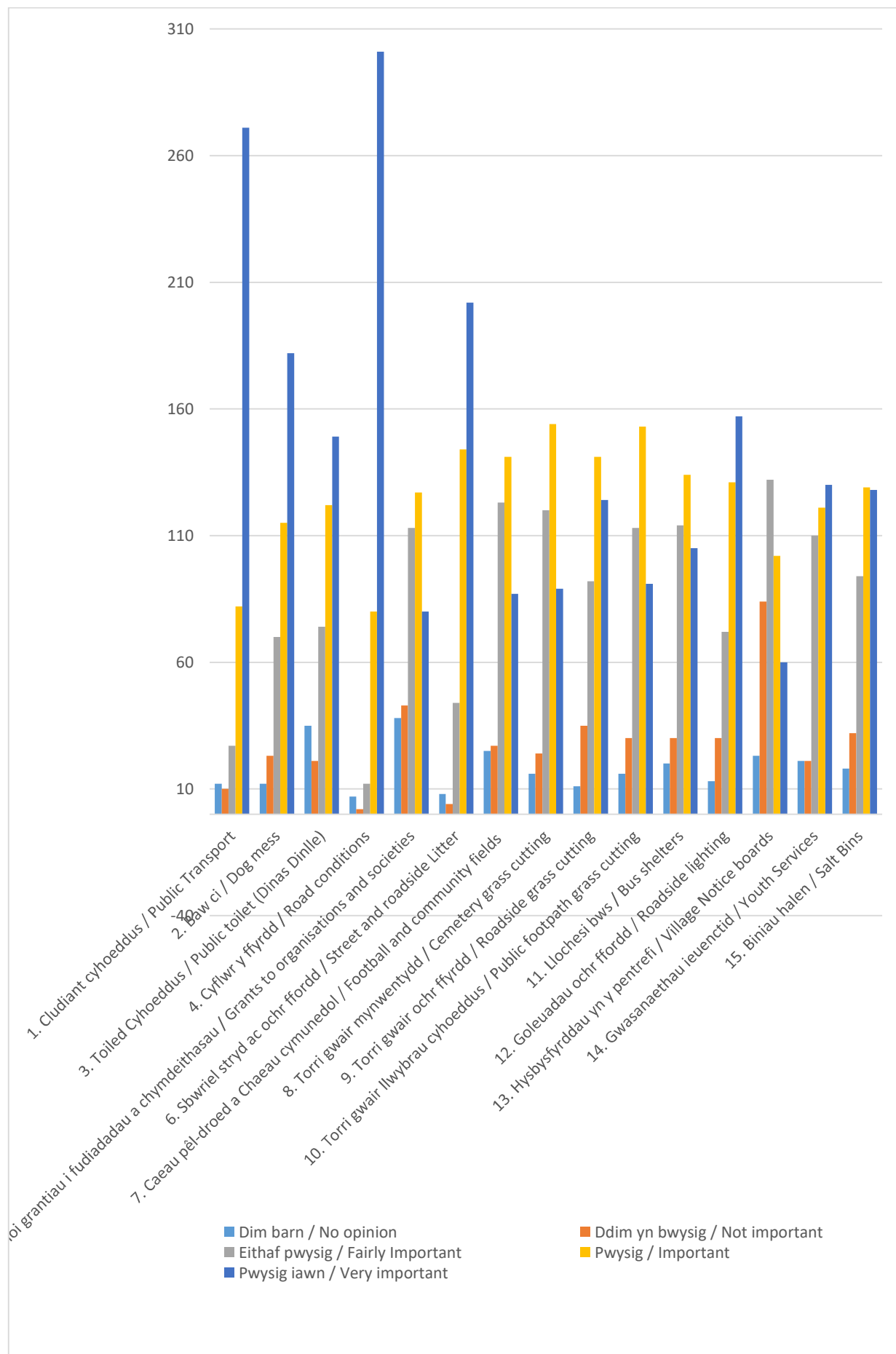


The Newsletter was the preferred method of communicating the Council's work, however there were also comments by a number of respondents suggesting that using existing channels and zero-cost options should be prioritised e.g Papur Bro Lleu and Website. Facebook was the second preferred option, which is encouraging considering that less respondents than expected completed the survey online.

Q7. Llandwrog Community Council is responsible for OR is able to influence the following matters. In your opinion, which are most important for the Community Council to prioritise?

It is difficult to visually show the results of this question in a single graph. With 11 villages, 15 categories, and 5 different levels of importance within the categories there is a lot of data to analyse.

Therefore, although the below graph shows the results for all responses, the next section of the report splits the responses by village for a more accurate reflection of local feelings.



Overall, road conditions and public transport was the main priority for many respondents, followed by roadside litter and dog mess. The survey was circulated at a time when local bus services were under threat and a major bus operator had recently given notice of their withdrawal from many routes.

As to what was not so important, many respondents noted Village Noticeboards (comments noted that Village Facebook pages are more popular), Salt bins and Grants to Organisations (which could be attributed to lack of awareness as to what this entailed and who would benefit).

3.0 Q7 Results split by village

Name of Village: **Bethesda Bach**

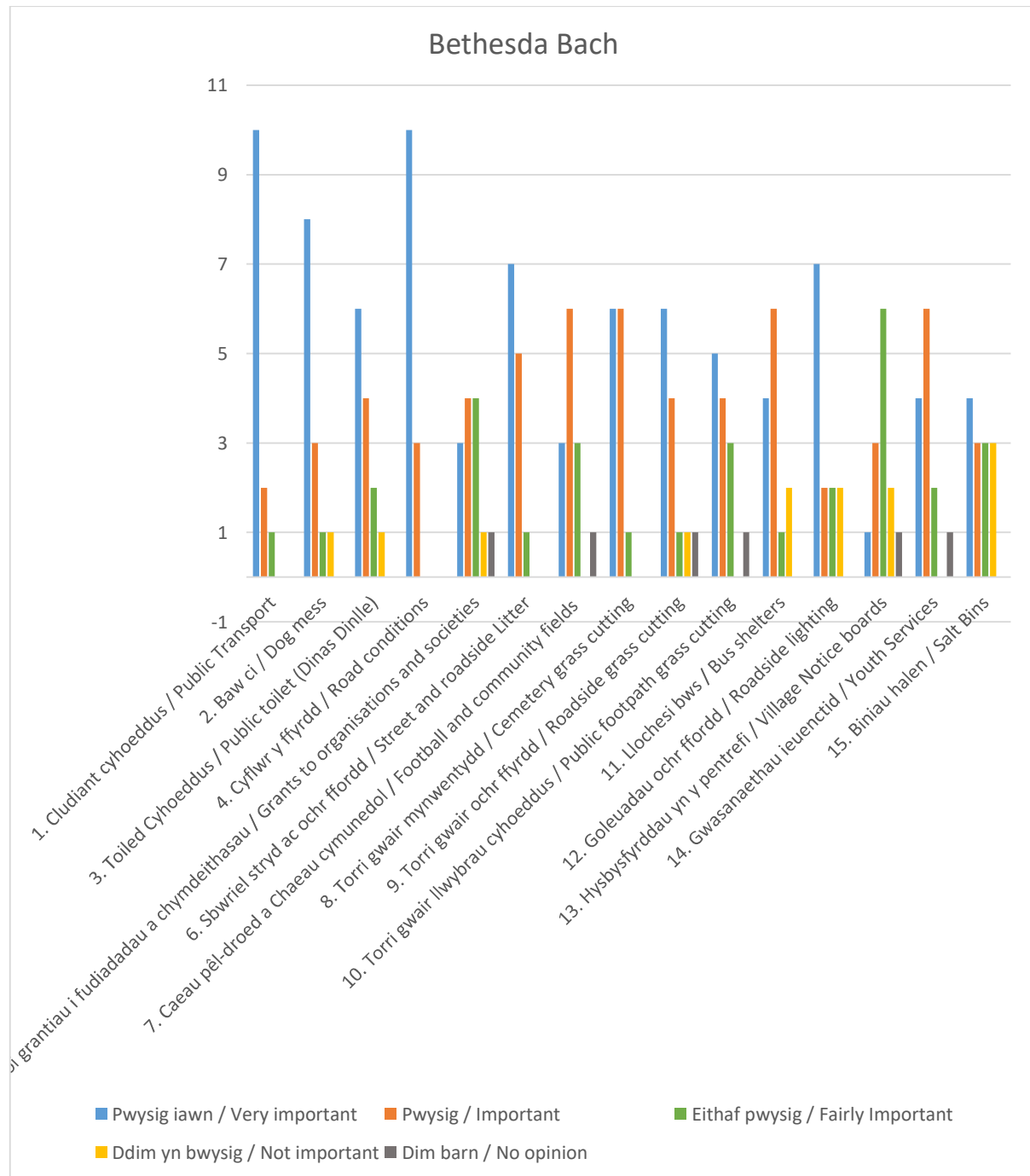
Total No. respondents: 13

Main Concerns from survey Comments text:

Speeding on A499

Most important matters from votes:

Public Transport; Road conditions; Dog mess



Name of Village: **Carmel**

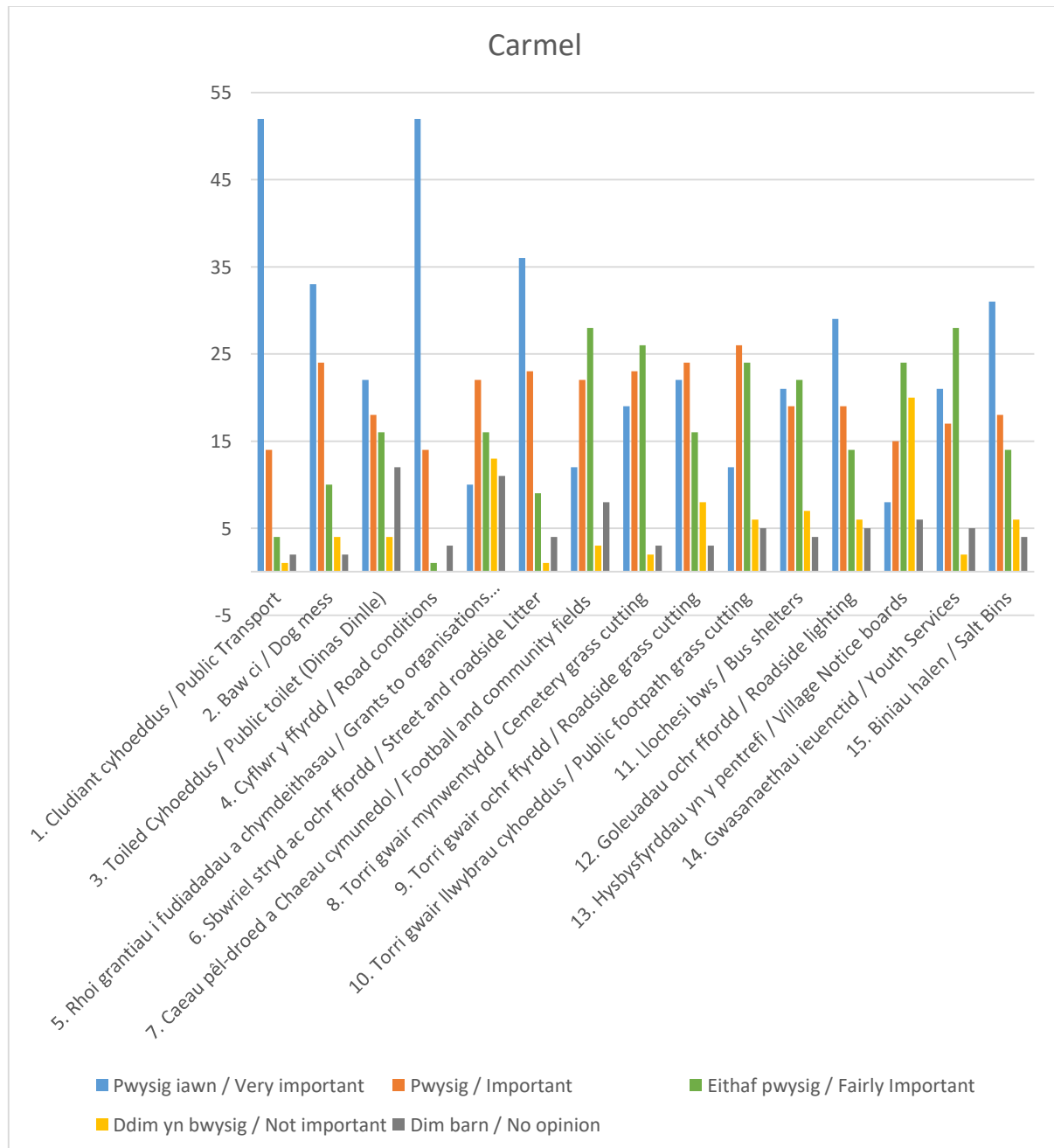
Total No. respondents: 73

Main Concerns from survey Comments text:

Poor road conditions; poor public transport links; roadside litter;

Most important matters from votes:

Public transport; Road conditions; roadside litter; dog mess



Name of Village: **Cilgwyn**

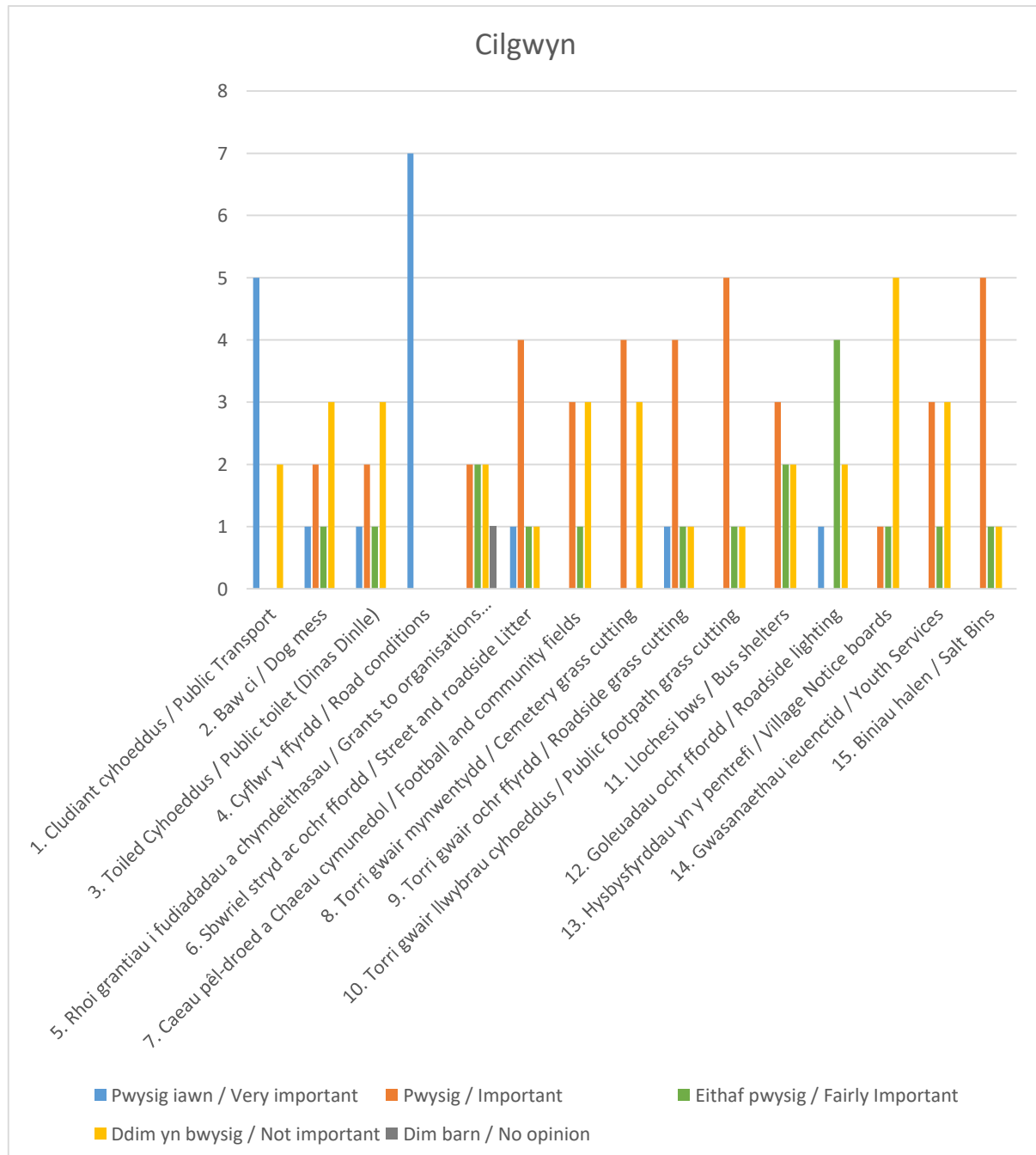
Total No. respondents: 7

Main Concerns from survey Comments text:

Public transport; roadside litter

Most important matters from votes:

Road conditions; Public transport



Name of Village: **Dinas Dinlle**

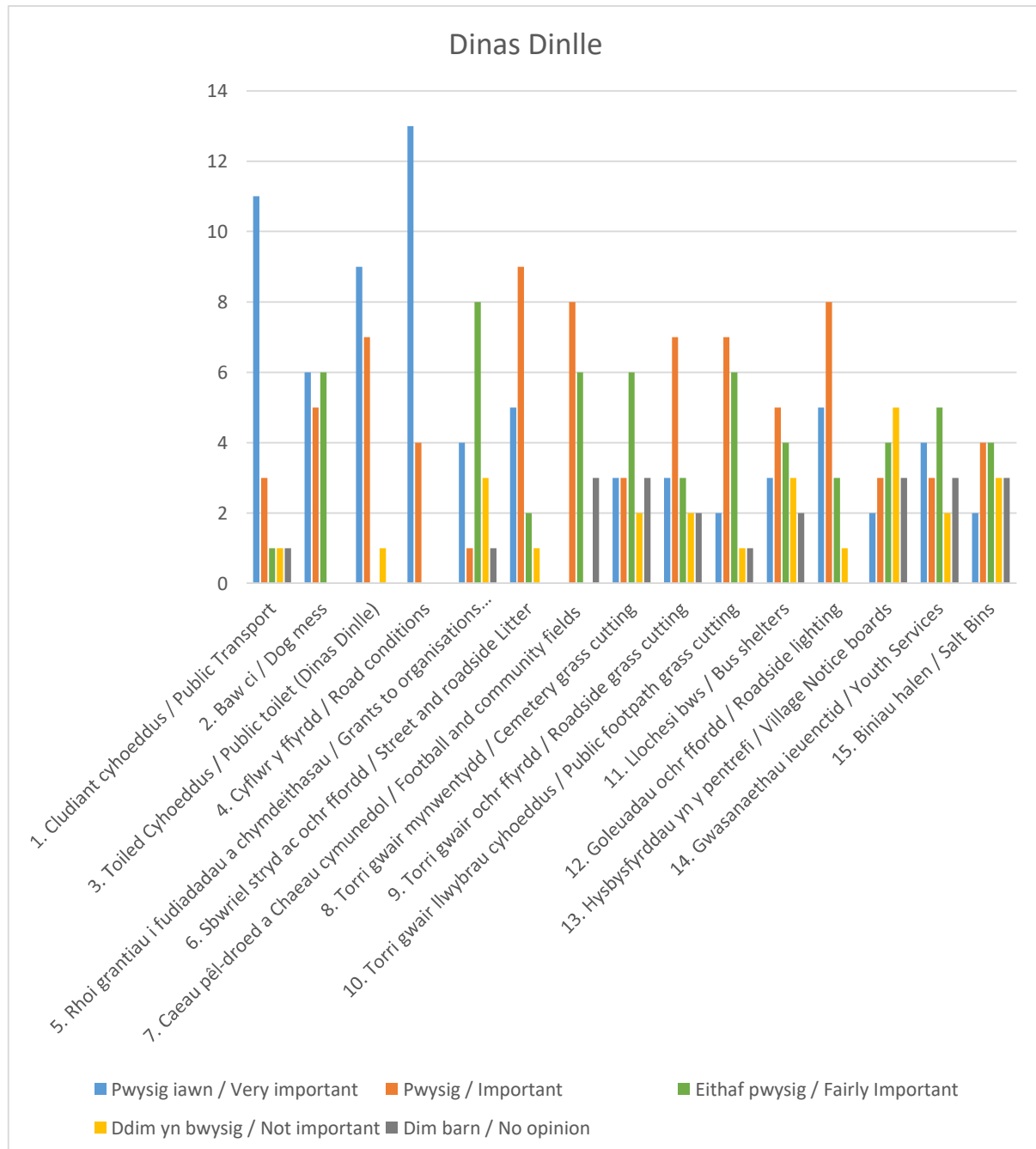
Total No. respondents: 17

Main Concerns from survey Comments text:

Potholes in road on entering Dinas Dinlle; overnight parking/camping; costal path ; beach defences

Most important matters from votes:

Road conditions; Public transport; Public toilet



Name of Village: **Dolydd**

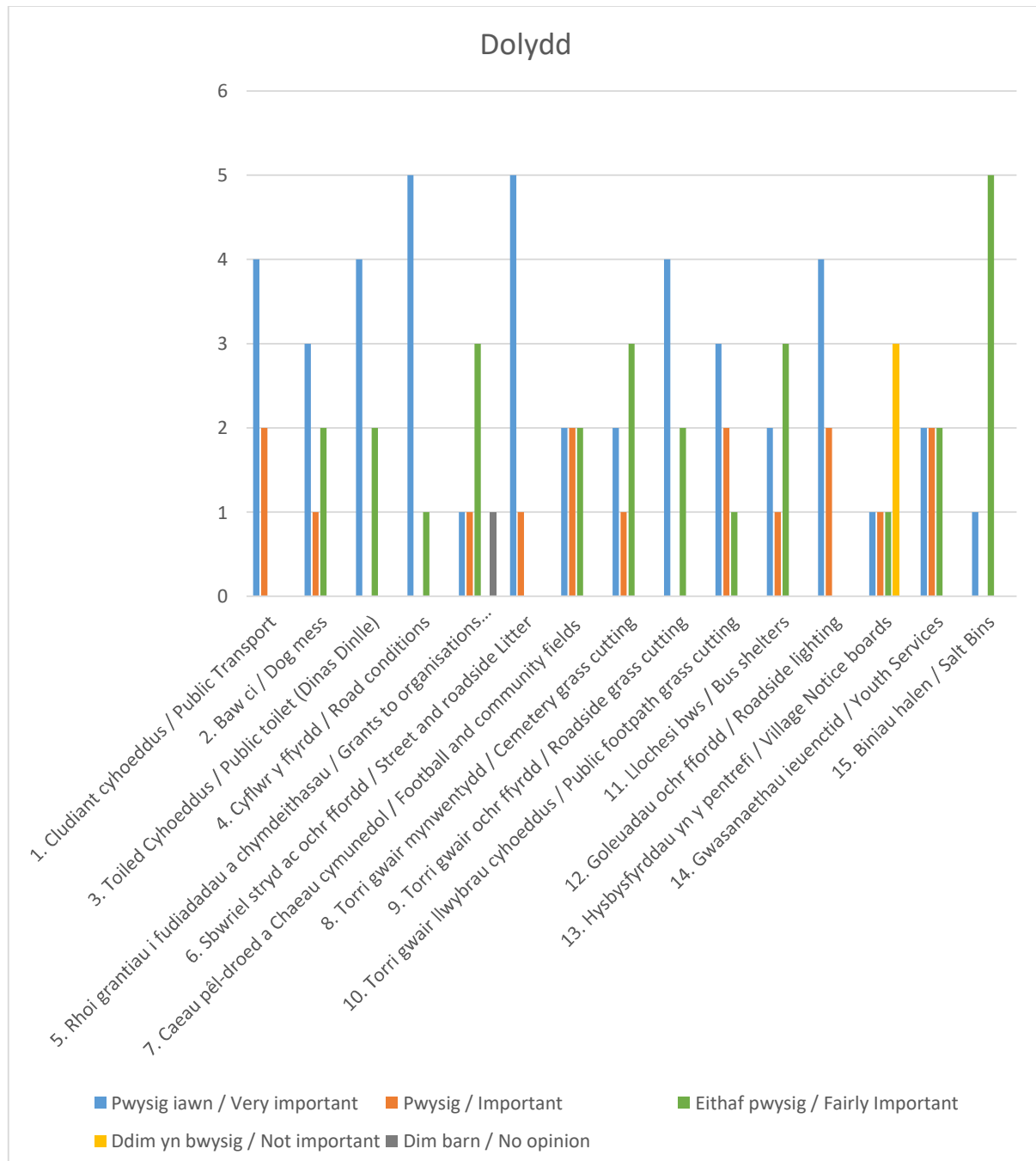
Total No. respondents: 6

Main Concerns from survey Comments text:

Clearing of gutters; Speeding

Most important matters from votes:

Road conditions; Roadside litter



Name of Village: **Llandwrog**

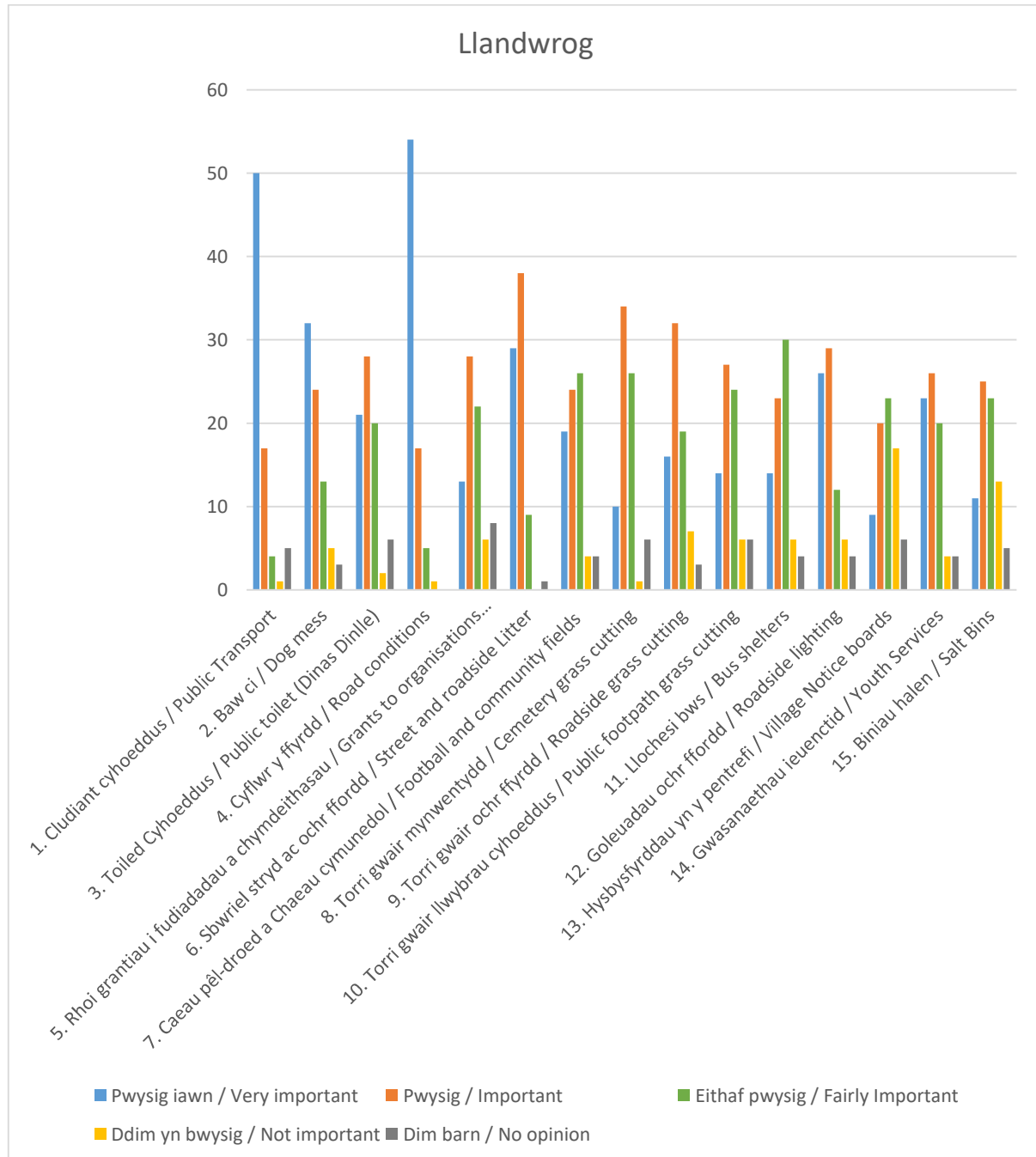
Total No. respondents: 77

Main Concerns from survey Comments text:

Potholes on Glynllifon – Llandwrog School road; Need for community hall; fairer distribution of grants to organisations

Most important matters from votes:

Road conditions; Public transport; Roadside litter ; dog mess



Name of Village: **Maestryfan**

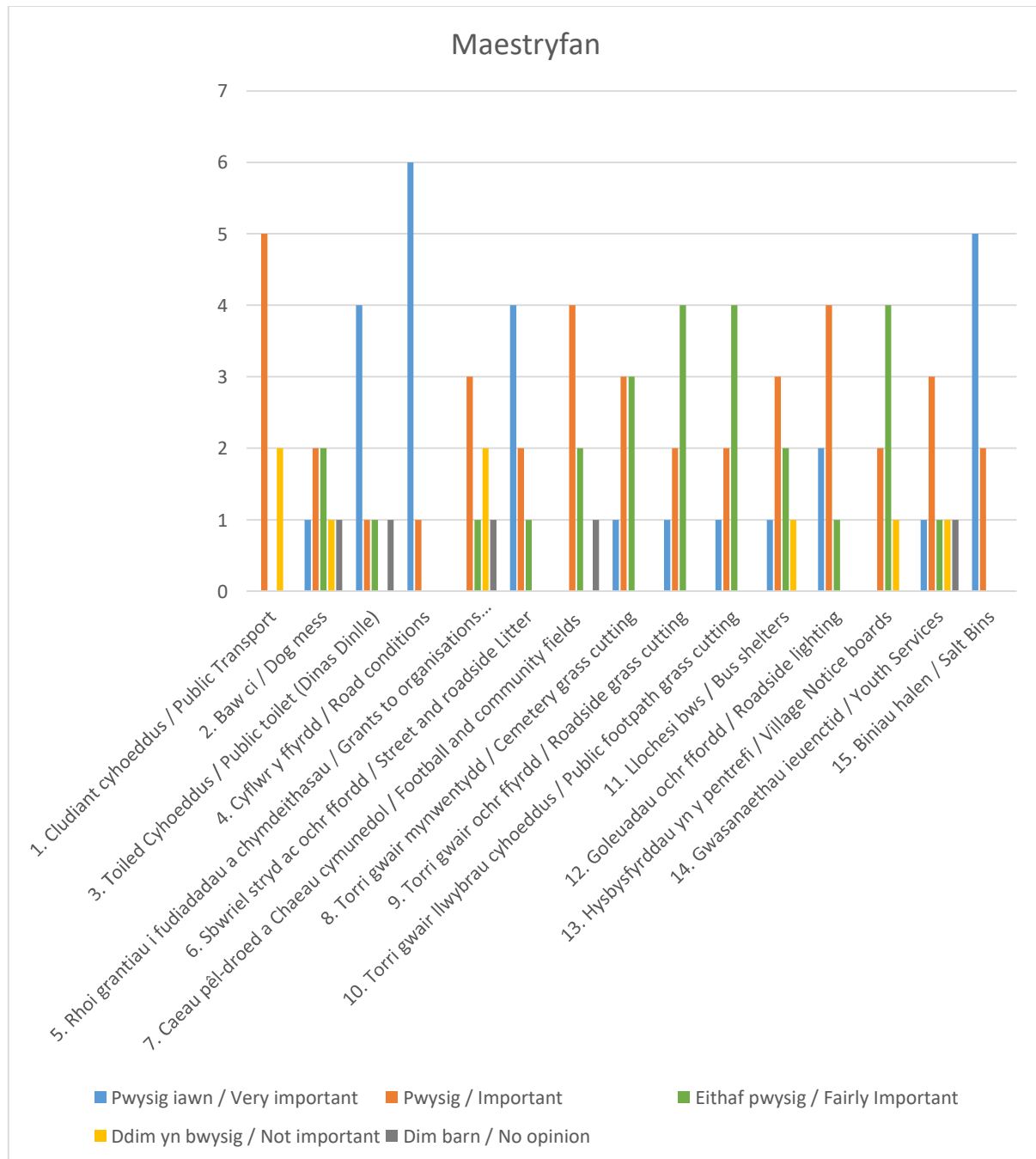
Total No. respondents: 7

Main Concerns from survey Comments text:

Public transport; roadside litter

Most important matters from votes:

Road conditions; Salt bins; Public transport



Name of Village: **Tŷ'n Lôn**

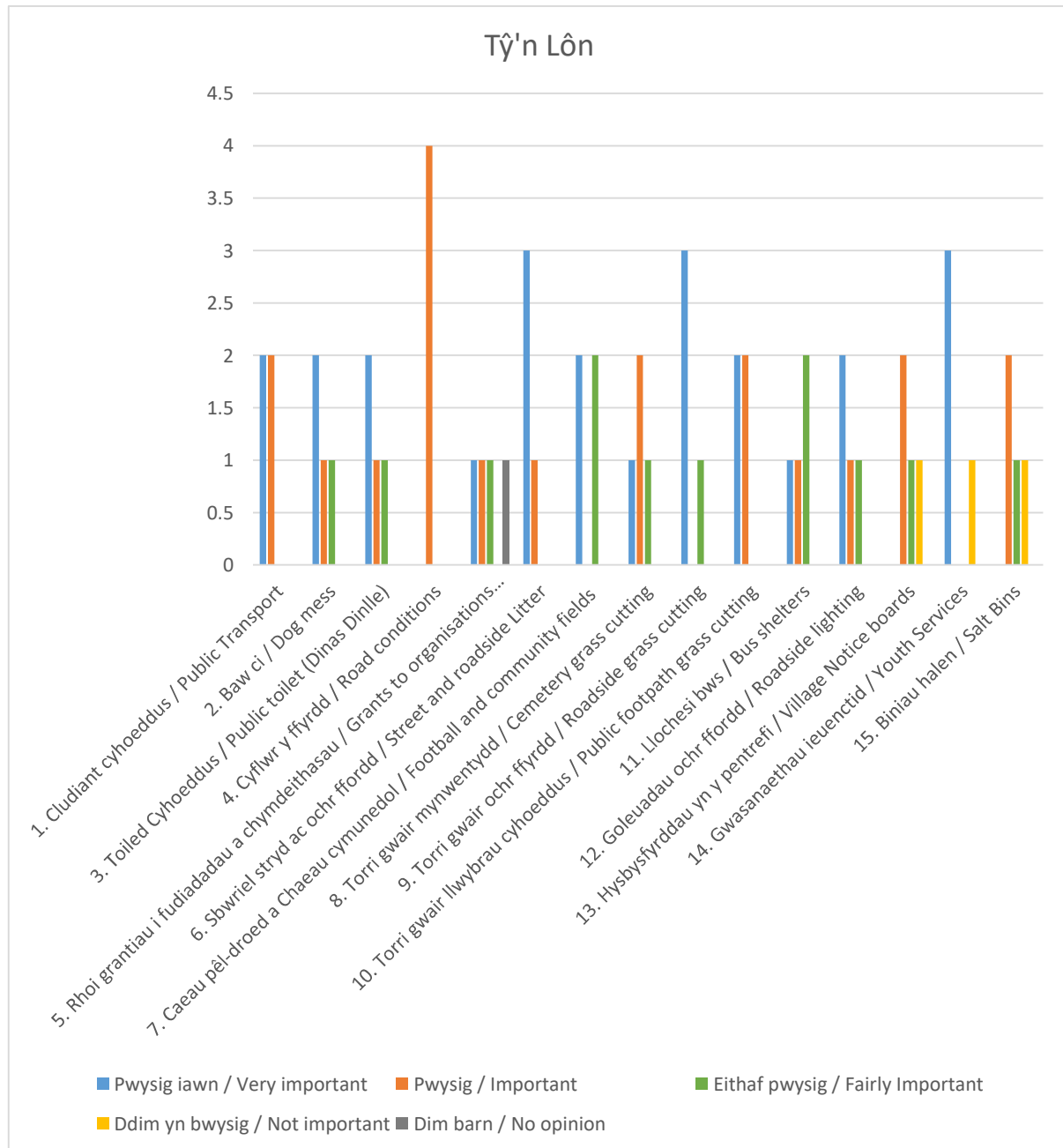
Total No. respondents: 4

Main Concerns from survey Comments text:

Road condition; speeding on A499

Most important matters from votes:

Road conditions



Name of Village: **Y Bryn**

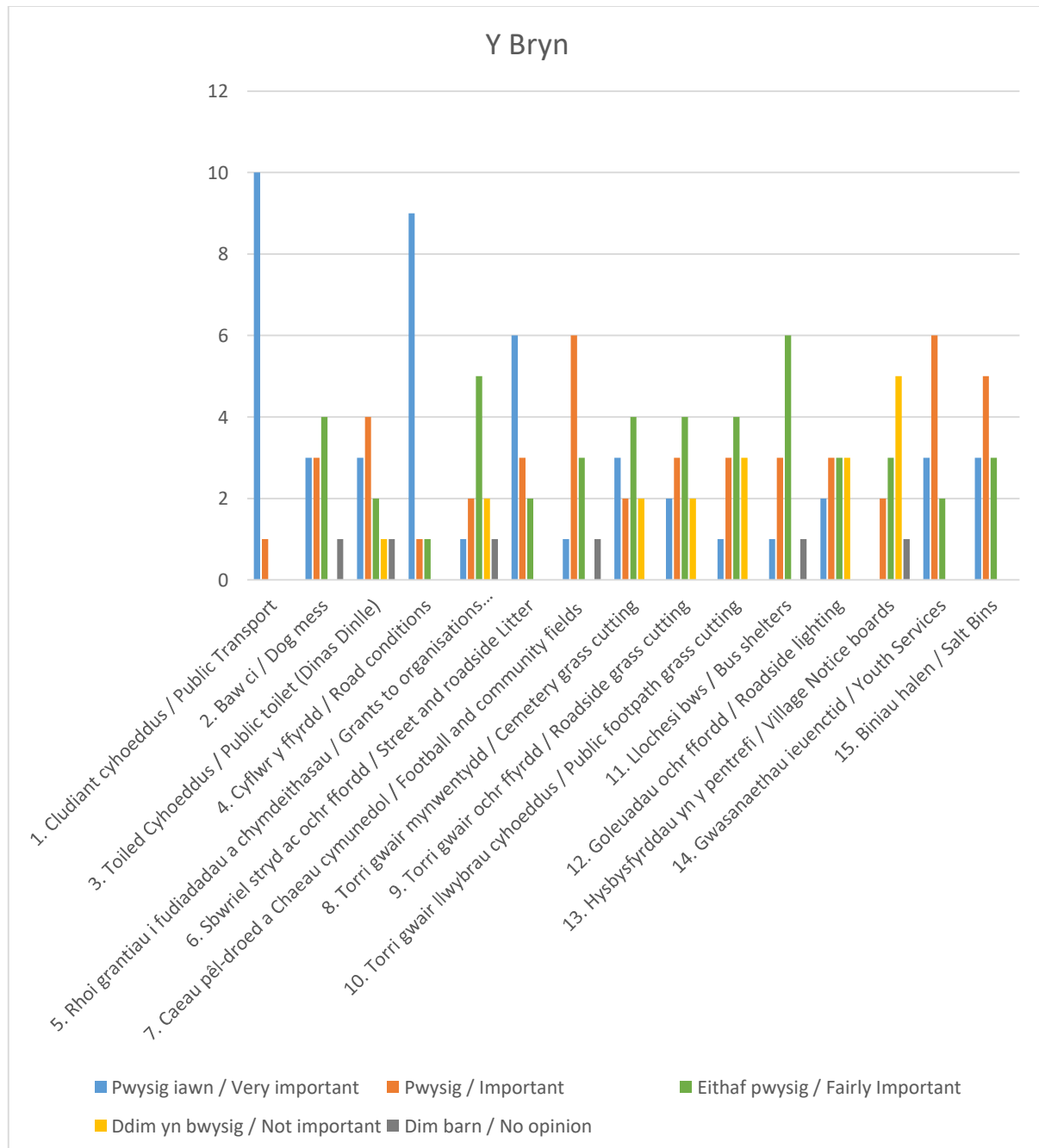
Total No. respondents: 11

Main Concerns from survey Comments text:

Roadside litter

Most important matters from votes:

Public transport; Road conditions



Name of Village: **Y Fron**

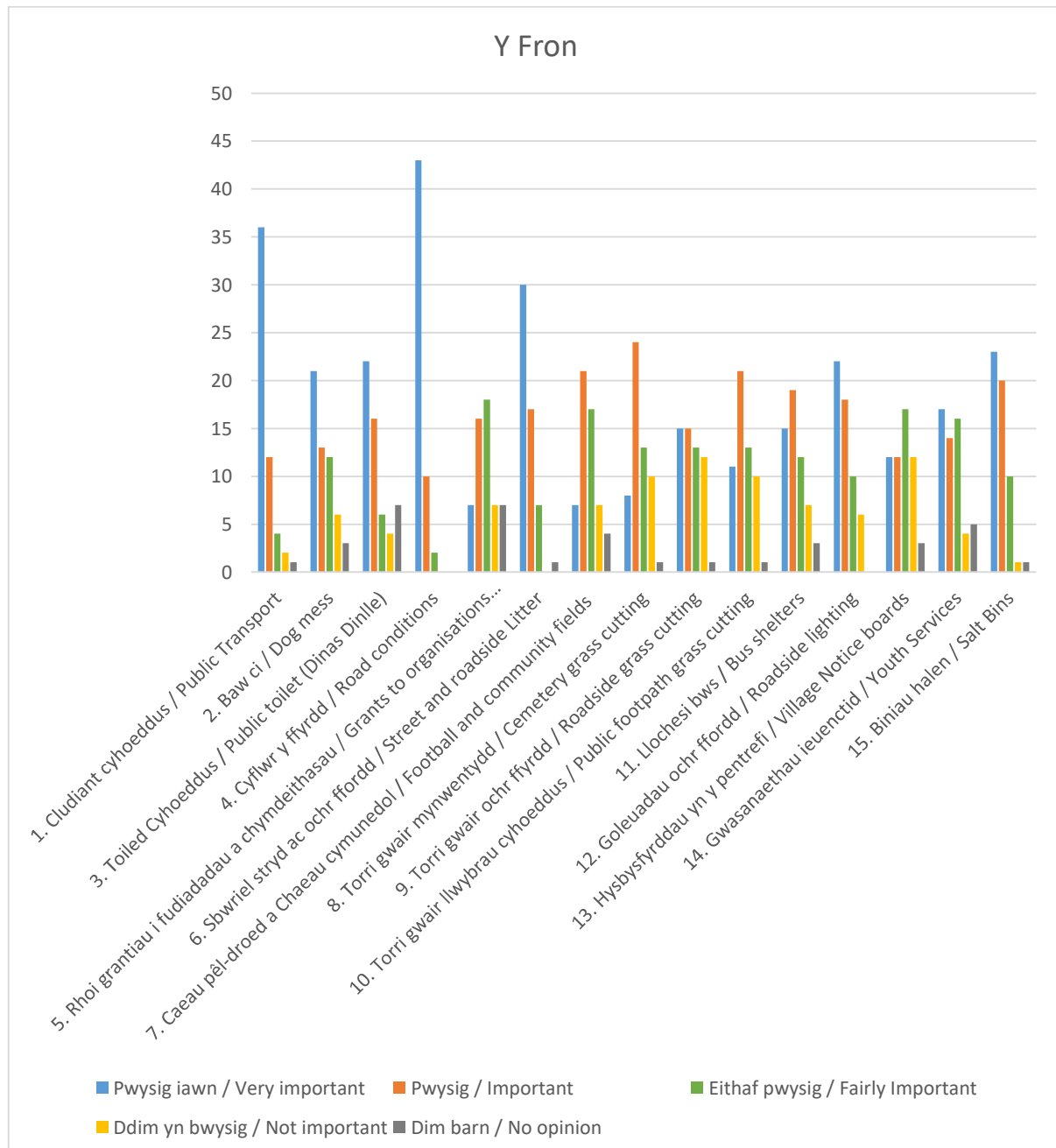
Total No. respondents: 56

Main Concerns from survey Comments text:

Winds blow bins over before they can be emptied; Salt bins not being filled; need dog waste bins; Fly-tipping

Most important matters from votes:

Road conditions; Public transport; Roadside litter



Name of Village: **Y Groeslon**

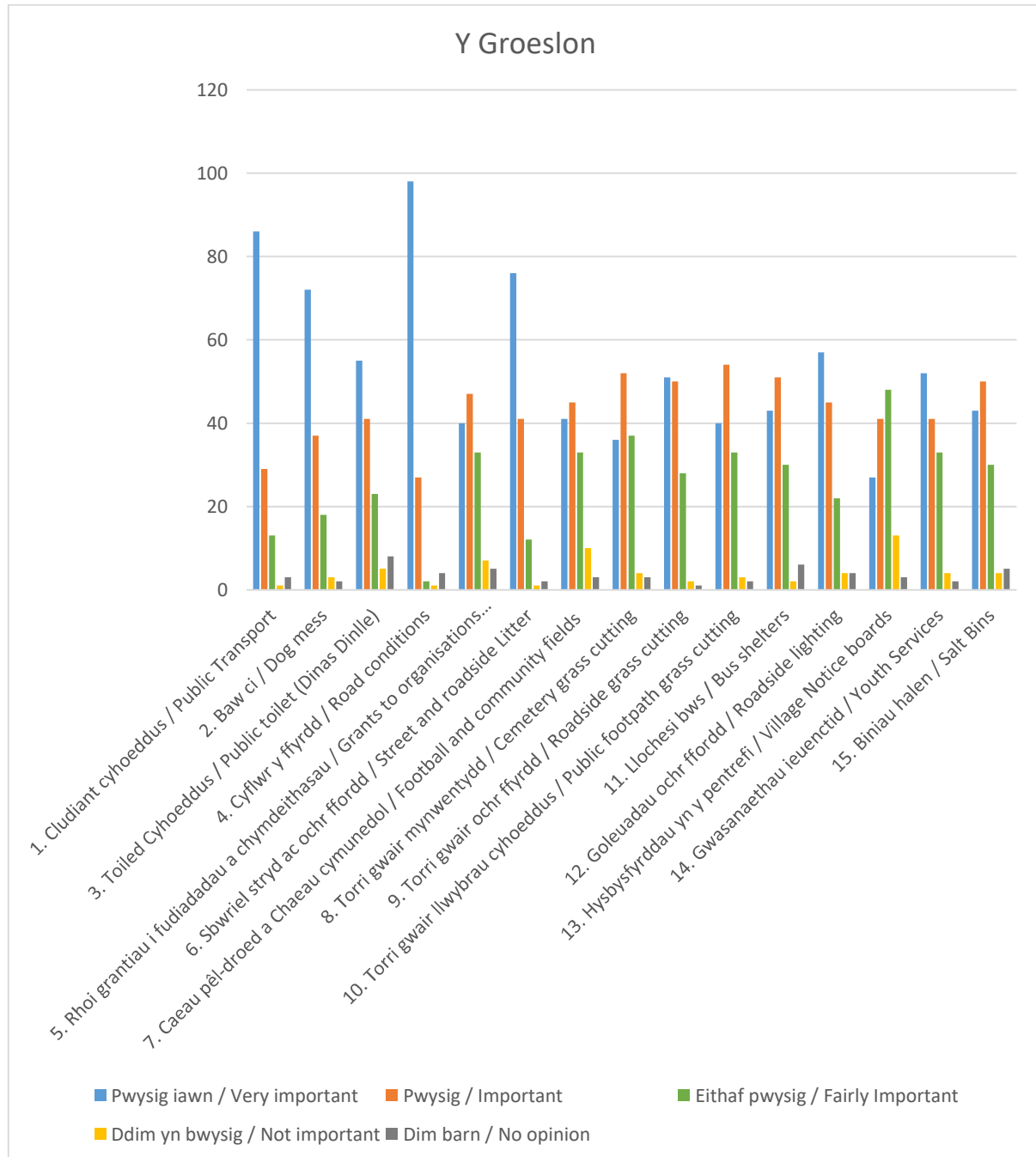
Total No. respondents: 132

Main Concerns from survey Comments text:

Cars speeding through the village; Car parking; Facilities for children and young people; Need for more litter and dog mess bins

Most important matters from votes:

Road conditions; Public Transport; Roadside litter; Dog mess



Analysis of comments received by village/ward

Responsibility >

Community Council

Gwynedd Council

Police

Various

WNR

Categories >

Cemeteries
Playing fields
Bus shelters

Roads
Bus service
Footpaths
Rubbish
Street lighting
Dog mess
Toilets

Speeding

Youth Clubs & clubs for the elderly
Waste

Cattle Grids /Common land

Dinas Dinlle

Village/ Area		Ward																			Total
Y Fron	Y Fron	1			12	12	1	8		3										39	
Carmel	Carmel		1	1	22	13		7	1	6			1							52	
Cilgwyn	Carmel					2		1												3	
Y Bryn	Carmel			1	4															5	
Bethesda Bach	Y Groeslon	1			4	1						1								7	
Dolydd	Y Groeslon				3			1												4	
Maes Tryfan	Y Groeslon				2	2		1												5	
Y Groeslon	Y Groeslon		8	1	31	9		10		13	1	2								75	
Dinas Dinlle	Llandwrog				4					1	1						3			9	
Llandwrog	Llandwrog				24	8	3	1						1			1			38	
Tŷ'n Lon	Llandwrog				2															2	
Total		2	9	3	108	47	4	29	1	23	2	3	1	1	2	4	239				

Note - only relevant comments have been included in these statistics